

Our Service Area



The Flint Hills Area Transportation Agency has been providing safe, reliable, and affordable public transportation since 1976. Flint Hills aTa is a private non-profit organization.

aTa Bus is supported by:

- City of Manhattan
- Riley County
- Geary County
- Pottawatomie County
- USD 383
- Kansas State University
- KDOT
- Federal Government
- User Fees
- Donations
- United Way



Public Transit Rider Guide 2014

General Public Transportation for the Flint Hills Region



5815 Marlatt Ave., Manhattan, KS 66503 Phone: 785.537.6345 or 1.877.551.6345 FAX: 785.537.6327 www.rileycountyks.gov/ATA Riders in any of the aTa service areas, including Manhattan-Riley County, St. George and Green Valley-Pottawatomie County (see reverse side for map), Junction City and Fort Riley, may call (785) 537-6345 or 1-877-551-6345, Monday-Friday from 7:00 a.m. to 5:00 p.m. to schedule a ride or speak with a Dispatcher. Please call 24 hours in advance to schedule rides.

Cut-off for scheduling next-day rides is 5:00 p.m.

HOURS OF SERVICE

We operate Monday thru Friday from 7:00 a.m. to 5:00 p.m. **aTa Bus** is closed on the following holidays: New Year's Day, Thanksgiving Day, and Christmas Day.

ONE-WAY FARES:

| Inside the city limits of Manhattan, Junction City, and Fort Riley. | \$2.00 |
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| Within three miles of the city limits of Manhattan, Junction City, and Fort Riley | \$2.00 |
| More than three miles from the city limits of Manhattan, St. George, Junction City, and Fort Riley, but still in Riley and Geary Counties and/or the Green Valley area of Pottawatomie County. | \$4.00 |

RESERVATIONS:

We operate a demand response general public transportation services. Riders must call-in 24 hours in advance to schedule their rides. You may call (785) 537-6345 or 1-877-551-6345. Monday-Friday from 7:00 a.m.-5:00 p.m. The cut-off for scheduling next day rides is 5:00 p.m.

We also offer fixed routes. See schedule on our website: www.rileycountyks.gov/ATA

If you live in Northern Riley County, service is available every Monday, Wednesday and Friday. Please call the office for more details.

Service to and from Ogden is available Monday thru Friday. Riders wishing to ride the bus need to call in to the Dispatcher and schedule a ride on the Inter-City Shuttle.

THE INTER-CITY SHUTTLE:

Service is offered Monday-Friday from 6:00 a.m.-6:00 p.m. Riders may travel to and from the Manhattan-Fort Riley-Junction City area.

On Fort Riley, the bus has fixed pick-up and drop-off locations. Please refer to the Inter-City Shuttle route map, or contact and **aTa** Dispatcher for specific information.

WHAT IF I AM DISABLED AND CANNOT GET TO BUS STOPS?

Curb-to-Curb demand response service is available for persons with mobility impairments. Persons eligible for the ADA service must complete an application. This service is a "safety net" for those persons who do not have the functional abilities to access and ride the Inter-City Shuttle. Every certified individual for this ADA service is required to re-certify for continuing eligibility annually.

CANCELLATIONS AND NO-SHOWS

The definition of a no-show is: A rider who has a scheduled trip and does not appear at the designated pick-up point and time, does not cancel the trip in advance or refuses to take the scheduled trip. In order to provide the greatest service to all passengers, cancellation notice should be made no less than one hour prior to the scheduled pick-up time. Cancellations made less than one hour prior to the scheduled pick-up time will be considered a late cancellation. A late cancellation is considered a no-show. Any rider who demonstrates a pattern or practice of no-shows will be suspended from service.

Fines: \$5.00 per no-show. Three or more unpaid noshows and the rider will be suspended until the noshows are paid. Additionally, a rider with three noshows in a thirty day period will be suspended from service for thirty days.

INCLEMENT WEATHER:

If **aTa** determines that service needs to be cancelled due to inclement weather, AM radio stations KMAN and KJCK and local TV stations will have weather related announcements regarding **aTa Bus** services during times of bad weather.

COURTESIES:

- Passengers should be ready to be picked up 10 minutes before the scheduled pick-up window. Please be ready.
- Passengers should wait where they can observe the vehicle's arrival and be seen by the driver.

ASSISTANCE:

- Curb-to-Curb transportation means that drivers will provide assistance from the curb in front of the trip origin to the curb in front of the trip destination.
- In no circumstances shall a driver enter a passenger's home.
- Passengers may carry on as many grocery bags or personal items as they can carry in one trip.
- The driver will tie down wheelchairs and assist with seat belts, if necessary.
- Children under 12 must be accompanied by an adult.
- Except on designated fixed route vehicles, seat belts must be worn at all times when riding in vehicles operated by aTa.

Riders are responsible for damage caused to **aTa** vehicles.

For a copy of our complete Rider Information Handbook, please contact the office or check our website at: www.rileycountyks.gov/ATA

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